

Refresher training for a Flight Operations agent Weight and Balance Load control (Large Carriers)

Objectives :

- Revalidate Flight Operation agents on **large aircraft** to the **Weight and Balance Load Control function** according to the instructions **IATA – AHM590 / 1110-** and **ISAGO - GOSM 1.14**

Length and educational materials :

The duration required for this training is **14 hours** over one day, the training is supported by Power Points, videos, exercises and documents that are provided

Audience and pre-requisites:

Flight Operations agent having already validated Initial Flight Operations training

Program :

Day 1 :

- Authorities and regulations
- IATA and ICAO codification
- Track safety, safety, incident reporting
- Load Controller and Loading Supervisor co-activity, roles and responsibilities
- Description cargo, loading categories, ULDs
- Calculation of the floor resistance
- Stowage in the hold

Day 2:

- Revisions on the weights and balance, the Loading Plan, the Loadsheet and the Trim
- Application in loadsheet and centering exercises
- The *Last Minute Changes* (**CML**)
- The different messages, the delay codes

Ability test rated out of 100 (minimum 80% required) giving entitlement to a certificate of **Flight Operations Agent Refresher Course, Load Control** according to **IATA-AHM 590/1110** and **ISAGO GOSM 1.14**