

## Initial training for a Flight operation Agent- Load Control (Refresher training)

### Objectives :

- Refresh the memory of a confirmed Flight Operation agent to restore his skills necessary to ensure the function **of Flight Operation agent** , according to the instructions **Weight and Balance Load Control IATA – AHM590 / 1110-** and **ISAGO -GOSM 1.14**

### Length and educational materials :

The duration required for this training is **21 hours** over three days, the training is supported by Power Points, videos, exercises and documents that are provided

### Audience et pre-requisites:

Confirmed Flight Operation Agent requiring in-depth retraining of their skills, due to large gaps, long inactivity, or outdated training.

## Program :

### Day 1:

- Authorities, documentation and regulations. IATA and ICAO codification
- Air Navigation Bases. Basics of aeronautical meteorology
- Load Controller and Loading Supervisor co-activity, roles and responsibilities

### Day 2:

- Processing of the aircraft upon arrival. Safety on the Track
- Description bunkers, loading categories, ULDs and their limitations
- Aircraft limitations, calculation of the floor resistance
- Stowage in the hold, missing deductions
- The different messages, the delay codes

### Day 3:

- Masses and centering, Loading Plan, Loadsheets and Trim
- The dangers of centering and masses out of bounds
- Practice in loadsheet exercises. The *Last Minute Changes* ( **CML** )

Ability test rated out of 100 (80% minimum required) giving entitlement to a certificate of **Initial Flight Operation Agent, Load Control training**, according to **IATA-AHM 590/1110** and **ISAGO GOSM 1.14**