

Initial training for flight operation agent – Load Control (Small carrier)

Objectives :

- Bring the necessary skills to ensure the function **of Flight Operation Agent** , according to **Weight and Balance Load Control IATA – AHM590 / 1110-** and **ISAGO - GOSM 1.14**

Length and educational materials :

The duration required for this training is **63 hours** over nine days, the training is supported with Power Points, videos, exercises and documents that are provided

Audience and pre-requisites:

A confirmed Transit or Ramp Agent,
Someone who is reactive, logical and has a good level of English.

Program :

Week 1:

- Authorities, documentation and regulations. IATA and ICAO codification
- Air navigation bases, aeronautical meteorology bases
- Load Controller and Loading Supervisor co-activity, roles and responsibilities
- Processing of the aircraft upon arrival. Safety on the Track
- Description bunkers, loading categories, ULDs and their limitations
- Aircraft limitations, calculation of the floor resistance
- Stowage in the hold, missing deductions

Week 2:

- Weights and balance, Loading Plan, Loadsheet and Trim
- The dangers of centering and masses out of bounds
- Practice in loadsheet exercises. The *Last Minute Changes* (**CML**)
- The different messages, the delay codes

Completion test rated out of 100 (80% minimum required) giving entitlement to a certificate of **Initial Flight Operation Agent, Load Control training** , according to **IATA-AHM 590/1110** and **ISAGO GOSM 1.14**